

RESPONSIVE BEHAVIOURS 2017

COMMUNICATION TOOLS TO ENHANCE CARE

23 February 2017



INSTITUTE FOR CONTINUING CARE EDUCATION & RESEARCH



AGENDA

- 8:30 - 8:45 AM - Registration and set-up of remote sites
- 8:45 - 9:00 AM - Welcome & introductions
- 9:00 AM - 12:00 PM - Speaker presentations (with coffee break)
- 12:00 - 12:45 PM - Lunch
- 12:45 - 2:45 PM - Speaker presentations (with break)
- 2:45 - 3:00 PM - Wrap-up

PLANNING COMMITTEE

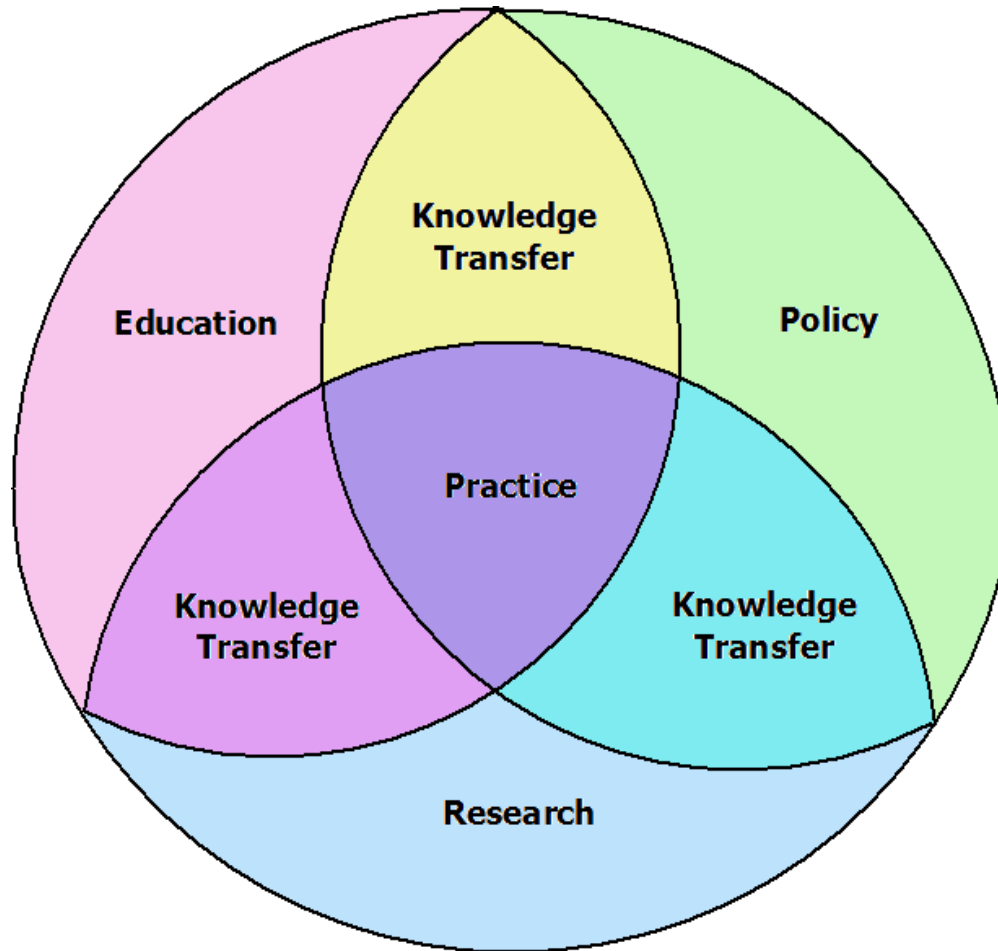
- Emily Dymchuk & Sandra Woodhead Lyons – ICCER
- Janet Fast & Liz Taylor - UofA
- Renate Sainsbury & Jennifer Mabugat-Chan – Lifestyle Options
- Sandra Colangelo – Shepherd's Care
- Steve Friesen – Bethany Care Society

INSTITUTE FOR CONTINUING CARE EDUCATION AND RESEARCH (ICCER)


A network of post-secondary institutions and continuing care providers collaborating to improve continuing care in Alberta by:

- encouraging research
- translating knowledge into better practice
- enhancing education
- informing policy

FIVE STRATEGIC DIRECTIONS



COMMUNITY NEEDS DRIVEN RESEARCH NETWORK (CNDRN)

- First funded by Alberta Innovates Health Solutions
- Now supported through an operational grant from Alberta Health 
- The purpose is to identify needs – **from the perspective of the community and care providers** - related to continuing care where education and/or research could help improve care

AND

- To encourage research and knowledge translation to address the identified issues.

ICCER MEMBERSHIP

- Organizational (as of April 1st, 16 members)
- Individual memberships – on sale March 1st
 - Annual membership April – March
 - Access to ICCER's major education events and other benefits
 - Only \$150/year

HOUSEKEEPING ISSUES

- In person and Calgary Rockyview – coffee and goodies are available all morning. Help yourself.
- There will be a 15 minute break both morning & afternoon. The speakers will let you know when.
- There will be a 45 minute lunch break. Don't disconnect your videoconferences.
- Remote sites please keep mute on except when you want to speak
- Complete your evaluation form
<http://survey.constantcontact.com/survey/a07edq5zlu3iy4tbra8/start>

WHY COMMUNICATION?

- Communication, both verbal and non-verbal, is critical when caring for people with dementia and other complex conditions.
- Communication is where the clinical aspects and the supportive aspects of everyday lives meet.
- Communication helps support person and family-centred care.

EVALUATION FORMS

- Online – available at

<http://survey.constantcontact.com/survey/a07edq5zlu3iy4tbra8/start>

FURTHER INFORMATION

- www.iccer.ca
- [twitter \(@ICCER_AB\)](https://twitter.com/ICCER_AB)
- [facebook \(https://www.facebook.com/iccer.ca/\)](https://www.facebook.com/iccer.ca/),
- [LinkedIn \(http://tinyurl.com/p9eabah—Group\)](http://tinyurl.com/p9eabah) or
[http://tinyurl.com/oo6kjmd—Company page\)](http://tinyurl.com/oo6kjmd)

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SPEAKERS

- Jeff Small, PhD, University of British Columbia
- Mark Marcynuk, BSc Physical Therapy,
Dynamite Coaching