NOTES FROM ICCER

We kicked off our fall webinar series this month with *Human Factors in Healthcare Part 2: Medication Safety*. If you are part of an ICCER organizational or associate member, you can watch the recording via the Members-only Area of the ICCER website. Additional webinars will be held on October 1 and 14 (more information below), with more dates to come! Stay tuned for more fall programming.

Emily Dymchuk, PHEc
Program Coordinator, ICCER

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**Become an Individual ICCER member!** Individuals not associated with an ICCER organizational or associate membership can join the ICCER network for $150/year.

*Individual members get free access to ICCER events and webinars.* If you are employed by one of ICCER’s member organizations or associate members, you are already considered a member and are eligible for the related benefits! Individual memberships run April 1st to March 31st of each year. Please note that refunds will not be provided under any circumstance. All payments will be through our automated payment system.

*Click here for more information on individual membership!*

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**REGISTER NOW!**

**ICCER Webinars**

*MedROAD - Creating Preventative Measures via Virtual Care*

There are still spots left! Register for our webinar on **October 1, 2020 @ 10 AM MT**. Co-founders of Naiad Lab, Esmat Naikyar and Talwinder Punni, will present MedROAD, an advanced data analytics-driven virtual clinic. In seniors care communities, MedROAD is a safe and effective way to provide high-quality care to residents, lowers the cost and risk associated with on-site clinical activities, and promotes seamless delivery of care, especially during COVID-19. It’s also a tool to determine who is at risk of developing different ailments and enables deployment of necessary resources and clinical care, ultimately saving time, lives, and resources.
The MedROAD system enables access to remote care and monitoring of senior residents in a safe manner, ensuring physicians and specialists can provide testing and feedback through a secure server for consultation. It also helps ensure quick and efficient follow-ups as necessary while keeping staff, residents, and frontline workers safe. Using a centralized and fully integrated platform to receive personalized oversight by health professionals, the system expedites the management of assessment, triage, and monitoring of patients.

**Click here to register for the webinar on October 1!**

**Human Factors in Healthcare Part 3: Mock-Up Evaluations Inform CapitalCare Norwood Design**

Part 3 of the Human Factors in Healthcare series will be held on **October 14, 2020 @ 10 AM MT**. Our speakers will describe how Human Factors was involved in the CapitalCare Norwood Redevelopment Project to design a variety of rooms, including resident rooms, washrooms, medication rooms, and dialysis stations. Human Factors Specialists from the HQCA and AHS conducted simulation-based mock-up evaluations with clinical staff from Norwood to test the design prior to construction. The presentation will include a project overview, description of the mock-up evaluation process, and how this influenced the final design.

**Click here to register for the webinar on October 14!**

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**SHARE YOUR EXPERIENCE - BY US FOR US GUIDE SOCIAL ISOLATION & DEMENTIA PROJECT**

If you are a person living with dementia or are a care partner, the Murray Alzheimer Research and Education Program at the Schlegel-UW Research Institute for Aging and Behavioural Supports Ontario would like to invite you to share your experience of social isolation. Your input will help the creation of a new By Us For Us © guide — a series of resource books created by people living with dementia and care partners that provides information about wellbeing and managing daily challenges.

We would like to learn from you:

- How dementia affects social inclusion
- How people living with dementia engage with their community
- What strategies you use to overcome challenges with being socially engaged with your community

There are many ways to share your experience. Visit bit.ly/bufusiposter to learn how you can participate in virtual focus groups, phone interviews, or an online survey.

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**BECOME AN ASSOCIATE MEMBER OF ICCER**

**Who is eligible for Associate Membership?** Organizations with an interest in supporting and improving continuing care in Alberta, but who are not continuing care provider organizations, post-secondary institutions, or regulatory bodies.

**What are the benefits of Associate Membership?** Benefits are similar to, but not as extensive as those for Organizational Members. Associate Members will not participate in the governance of ICCER but will receive...

- The opportunity to network and collaborate with like-minded organizations in both formal and informal ways; The ability for researchers and providers to discuss continuing care research needs;
- The opportunity for staff to join meaningful Communities of Practice (CoPs) in order to learn and collaborate;
- Limited free attendance to all ICCER events (unless a charge is required, in which case members pay a reduced fee);
- Pre-registration for major education events;
- Resources and information sent weekly;
- Members-only website that includes information and resources that most organizations would not otherwise be able to access; and
- The monthly e-Newsletter

[Click here to read more on ICCER’s website!]

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**JOIN OUR COMMUNITIES OF PRACTICE**

ICCER started a Music Care Community of Practice (CoP) in fall 2016 and since then have expanded to other areas of interest for our members. All organizational members are welcome to participate! Associate members are invited to join the Music Care and Educators CoPs.

- **Music Care CoP** - To help members become more aware of the music care options and resources available to them, as well as discuss issues related to implementation.
• **Continuing Care Educators CoP** - An opportunity for members to share resources, discuss strategies for integrating knowledge to practice, and explore the connection between curriculum and clinical education/practice.

• **Policy Working Group** - ICCER has started a collaborative working group for organizational members to work together on policies, procedures, and forms in hopes of making the audit process easier and more consistent.

*If you are from an ICCER member organization or associate member and are interested and willing to participate in one of these groups, please contact admin@iccer.ca.*

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**RESOURCES**

• October 1 is [National Seniors Day](#)! Use the hashtag #NationalSeniorsDay online to connect with others and share how you are celebrating this important day.

• Dr. Jasneet Parmar was invited to do a TEDx Talk on healthcare workforce training to support family caregivers. [Click here to watch](#)!