

# Person-Centred Care ICCER

October 6, 2016

# Paradigm Shift

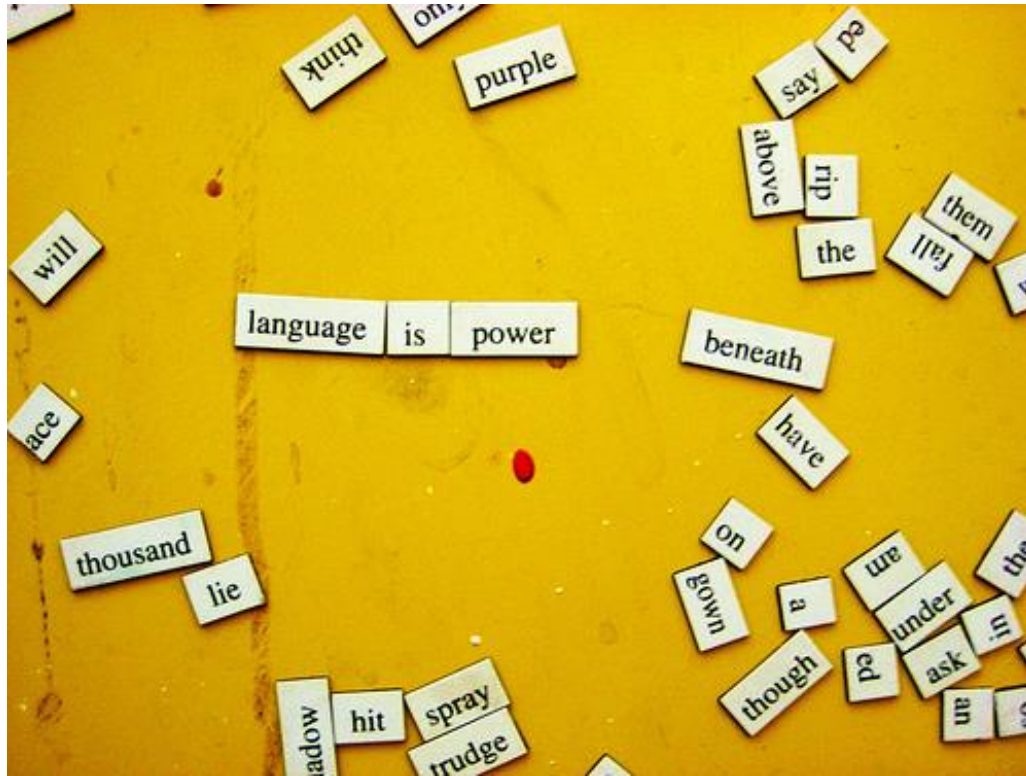


# Our Values

- Put People First
- Be Yourself
- Be Present
- Come from the Heart
- Act Responsibly
- Empower Others
- Work Together with Purpose
- Balance Living with Safety
- Grow and Learn



# Power of Language



# Power of Language

Institutional Words	Person-Centred Language

# Be Yourself

- Be Real & Genuine
- Share Who You Are
- Self-Awareness



# Be Present

- Be in the Moment
- Doing With Awareness
- Practice Acceptance



# Come From the Heart

- Create Connections
- Interpersonal Skills
- Emotional Intelligence





# Put People First

- See the Person
- Balance Well-Being of Everyone
- Consider Impact



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welcoming  
kind warm respectfulness  
1st choices respect friendships  
tags style meals collage relationships  
Access name friends choice  
teamwork time fun music  
flexible peaceful  
person work hugs happy  
faces acts love  
positive smiles team building  
everyone friendly freedom big participation  
and warmth peacefulness  
caring exciting

# laughter

## family