ICCER NETWORKING EVENT: Keeping Seniors Safe

June 6, 2018
9:00 – 9:10 AM: Welcome and introductions

9:10 – 10:00 AM: Towards an Age Friendly Edmonton – Sheila Hallett
  • Small group discussion
  • Large group discussion

10:00 – 10:10 AM: Break and rotate tables

10:10 – 11:00 AM: Community Paramedic Program – Cory Christiansen
  • Small group discussion
  • Large group discussion

11:00 – 11:10 AM: Break and rotate tables

11:10 AM – 12:00 PM: Elder Abuse: Breaking the Silence – Caroline Smigielski & Melissa Kondro
  • Small group discussion
  • Large group discussion & wrap-up
Institute for Continuing Care Education & Research (ICCER)

A network of post-secondary institutions, continuing care providers, and regulatory bodies collaborating to improve continuing care in Alberta by:

- encouraging research,
- translating knowledge into better practice,
- enhancing education, and
- informing policy.
Five Strategic Directions
Community Needs Driven Research Network (CNDRN)

- First funded by Alberta Innovates Health Solutions
- Now supported through an operational grant from Alberta Health
- The purpose is to identify needs – from the perspective of the community and care providers - related to continuing care where education and/or research could help improve care AND
- To encourage research and knowledge translation to address the identified issues.
### Top 10 Issues Identified by CNDRN Consultation Process & Related Research & Education supported* by ICCER as of June 2018

1. **Managing Behaviours:**
   - Managing Responsive Behaviours - Pi Dr. S. Brémault-Phillips, U of A (2013)
   - Connecting with People with Dementia - Pi N. MacLachlan, Bow Valley College (2015/16)
   - Responsive Behaviours Symposium 2017 - Communication Tools to Enhance Care (2017)
   - Fort McMurray - Communication Tools to Enhance Care (2017)
   - Fort Chipewyan - Communication Tools to Enhance Care (2018)

2. **Education related issues:**
   - Creating Cultures of Care: How Responsive Leadership Enables Responsive Care events (2013)
   - Responsive Leadership - PIs Dr. S. Caspar & D. McLeod, Bethany Care Society (2014/15)
   - Inter-RAC: Utilizing Data to Enhance Clinical Care education session (2015)
   - Creating Cultures of Care through Responsive Leadership workshops (2016)
   - Learning Circles - PIs D. McLeod, Bethany Care Society & G. Barrington, Barrington Research (2013); PIs Dr. S. King, U of A & S. Friesen, Bethany Care Society (2014/15); PIs S. Friesen, Bethany Care Society & Dr. S. King, U of A (2016/17)
   - Falls Prevention in Continuing Care and the Community education session (2017)
   - Collaborative Practice Discussions: Creative and Collaborative Approaches to Learning (2018)

3. **System navigation & transition of care:**
   - Feasibility Study of an On-Line Intervention for Family Caregivers of Residential Living Frail Older Persons - Pi Dr. W. Duggleby, U of A (2016/17)

4. **Role definition within the CC sector:**
   - Optimizing Workforce Utilization to Inform Care Delivery in Continuing Care Facilities - Pi Dr. E. Suter, AVS & S.C. Woodhead Lyons, ICCER (2012/13)
   - A Comparison of the Effectiveness of Electronic vs. Paper-based Documentation - Pi J. Tse, Wing Kei Care Centre (2014/15)
   - Collaborative Practice Discussions: The Role of Health Care Aides in Continuing Care (2017)

5. **Staff retention & recruitment:**
   - Exploring the Influence of Teamwork on Recruitment and Retention - Pi Dr. S. Dahlke & Dr. S. Stahnke, U of A (2015/16, 2016-17)

6. **Person and Family Centred Care:**
   - Creating Culture Change in Continuing Care & Removing Expressive Behaviours in Dementia Care education sessions (2014)
   - Family/Staff Relationships in Continuing Care education session (2015)
   - Towards an Alternative Material Culture of Dementia Care - Pi Dr. M. Strickfaden, U of A (2015/16, 2016/17)
   - ICCER Speed Networking Events: Person & Family Centred Care (2016): The Importance of Communication in Person Centred Care (2017); Influences on Person Centred Care: Teamwork & Policy (2017)
   - Collaborative Practice Discussions: Building Family/Resident Engagement in LTC & Supportive Living (2017)
   - ICCER Networking Events: Enhancing Mealtime in Long-Term Care (2017)
   - Collaborative Practice Discussions: Resident/Family Engagement (2018)

7. **Support for recreation & rehabilitation:**
   - Recreation Services & Quality of Life - PIs Dr. G. Walker & Dr. R. Haenel, U of A (2014)
   - Determining Factors in the Care Environment that Influence the Effectiveness of Recreation Activities - Pi D. Milke, CapitalCare (2015/16)
   - Implementing Music Care in Continuing Care education session (2016)
   - Music Care Community of Practice (2016 ongoing)
   - Music Care Conference (2017)
   - Feasibility and Acceptability of Personal Contact Interventions to Address Loneliness for People with Mild-to-Moderate Dementia in Long-Term Care - Pi H. O’Rourke, U of A (2018)
   - Framing of an Alberta-based Music for Life program - Pi H. O’Rourke, U of A (2018)

8. **Intercultural issues:**
   - Scoping Cultural Awareness Training Options for Staff Working with Older Canadians in CC in AB - Pi Dr. L. Venturato, U of C (2014/15)

9. **Palliative Care, end of life, & hospice:**
   - Transitions Experienced by Family Caregivers of Persons at the End of Life - Pi Dr. W. Duggleby, U of A (2014/15)
   - Application to Embedding Palliative Approaches to Care (EPAC) Spread Collaborative (2018)

10. **First Nations issues:**
    - Developing an Educational Model to Support CC in Remote Northern Communities - Pi Dr. S. King, U of A & Dr. V. Thompson, Keyano College (2014/15)
    - An Experiential Learning Curriculum to Support the Care of Aboriginal Populations in Continuing Care in Remote Northern Communities - Pi Dr. S. King, U of A & Dr. V. Thompson, Keyano College (2016/17)

*support is provided in various ways including financial support, research team support (Project Management, Advisory Committee, data collection and analysis, etc.), and knowledge translation.
Networking Events

• Part of our ongoing consultation and network development.
• Opportunity for researchers and community providers to meet, share needs/interests, develop potential relationships.
Please complete an evaluation!

http://survey.constantcontact.com/survey/a07efexjzp9jhi3ak3m/start
Contact Us

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Further information

www.iccer.ca

Twitter (@ICCER_AB)

Facebook
(https://www.facebook.com/iccer.ca/),

LinkedIn (http://tinyurl.com/p9eabah—Group) or (http://tinyurl.com/oo6kjmd—Company page)

- Individual memberships -
http://www.iccer.ca/im.html
Round 1 Discussion Questions

1. How does your organization/facility currently integrate into the broader community?
2. How could your organization/facility integrate further?
Round 2 Discussion Questions

1. The Paramedic Program can keep seniors from unnecessary hospital visits. What have you learned today that you/staff can do to keep residents out of hospital?

2. Not every visit from the Paramedics results in an individual staying in their home. How could your organization/facility work with the Paramedic Program to avoid issues (i.e. delirium) when hospital visits are necessary?
Round 3 Discussion Questions

1. Abuse can happen to anyone, and in many forms, regardless of where you live. What can be done to prevent abuse in your organization/facility?

2. How does your organization currently deal with situations of abuse? From staff? From family?
Resources

- Age-Friendly Edmonton: Aging Better Together
- Advancing Age Friendly Edmonton: What We Heard
- AHS Community Paramedic Program
- Community paramedicine is growing in impact and potential
- RNAO 10 Strategies to Address Abuse & Neglect of Older Adults
- AB Government – Facts on Elder Abuse